

Services and Conditions for German online group lessons

I. Services included:

- Online group sessions with 10 students
- Before the course: detailed placement test to determine your language level as well as consultation via email and online
- Professional courses conducted by very well-qualified and well experienced native German trainers
- Regular review tests after 40 lessons to monitor your progress
- Instruction made for adults and the respective business field.
- A structured course combining traditional teaching materials such as course and exercise books with online exercises
- A certificate based on the Common European Framework

II. Conditions

- The prices refer to online group instruction with 10 students.
- One teaching session is 45 minutes.
- Payment for the course must be within 7 working days after receipt of the invoice forwarded via email.
- The payment is done via bank transfer / SEPA transfer to our bank account in Germany.
- 100% reduction on the registration fee if you book within 12 months, 50% reduction on the registration fee if you book an on-site course at the Language Institute Sprachinstitut TREFFPUNKT in Bamberg any other time.

Cancellation terms

- More than 30 working days before the course starts, a handling fee of EUR 52,00 will be charged.
- Less than 30 working days before the course starts 100% of the course fees will be charged.
- A transfer of registration to another person for the same course date is possible. A handling fee of EUR 52,00 will be charged.
- Please understand that no financial responsibility is taken for unforeseen catastrophes and that personal or health problems will not free you from the obligation to pay the course you booked.
- We reserve the right to reduce the amount of sessions by 10% per person with less than 10 participants.

For more information:

Alexandra von Rohr
Sprachinstitut TREFFPUNKT
Hauptwachstrasse 19
D-96047 Bamberg / Germany

www.Learn-German-via-Skype.com
Tel.+49 951-204 404
Fax+49 951-204 474
E-Mail: info@learn-german-via-skype.com